



SIETAR ESPAÑA

Society for Intercultural Education
Training and Research

Workshop ‘Designing intercultural learning processes’ with Yvonne van der Pol

Saturday, 29th June 2019 10:00 - 18:00 at SIETAR España Summer Summit

The workshop ‘Designing intercultural learning processes’ is meant for intercultural trainers who either work internationally or in domestic diversity. Working as an intercultural trainer encourages cultural and personal self-understanding. In order to deliver deep learning experiences to our target groups it’s key to continuously reflect on bodies of intercultural knowledge and on sharing intercultural learning experiences.

The starting point of this workshop is our own cultural logic, the set of assumptions that we unwittingly take with us throughout our lives, and the manner in which they influence our interaction with people from a different cultural background. We will use a four-level model of cultural learning, the Developmental Model of Linguaculture Learning (DMLL) developed by Joseph Shaules, as a basis to go beyond do’s and don’ts.

Since facilitating intercultural learning processes can be complex and intense, we will discuss various ways to support our trainees in effective ways. One of the other models that we use is the Intercultural Readiness Check model, with four intercultural competences, developed by Ursula Brinkmann and Oscar van Weerdenburg. Additionally Yvonne will share insights from her book ‘Reflections on intercultural craftsmanship’.

The workshop will be tailored to the group (based on previous needs analysis). You will receive some profound input in a combination of theory and practice. At the same time there will also be space to discuss any questions from the group and to reflect on how you could apply the insights in your intercultural training work.

AGENDA

- Welcome and check-in
- Introduction by Yvonne - How did she become an intercultural trainer, the route and challenges
- The Developmental Model of Linguaculture Learning – theory and practice
- The Cultural Onion
- The Intercultural Readiness Check and the four intercultural competences – theory and practice
- Peer-to-peer exchange on how you could apply the insights in your work
- Space for other topics, e.g. diversity and inclusion, unconscious bias, online and blended learning, facilitating group processes, the role of the SIETAR network for personal growth, ethics in our work
- Personal conclusions and check-out



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Yvonne van der Pol is an experienced trainer, coach and consultant specialized in intercultural competence development.

She is based in the Netherlands and works internationally. Yvonne received her Master of Arts in Social Sciences at Leiden University (1994). Additionally she is a certified trainer (2003) and, most recently, a certified blended trainer (2013). Her intercultural experience is both based on living and studying abroad and working with organizations in and travelling through many European, (Latin) American and African countries. She also has an extensive knowledge of and experience in working with minority groups and diversity and inclusion issues. She started to work in the early nineties for international NGO's specialized in development cooperation. Since 2002 she has steered her profession towards Human Development and works with much pleasure for both the profit and non-profit sectors.

Yvonne's passion is to contribute to the improvement of communicative competences between people with different (cultural) backgrounds. During her group training courses and blended learning, she uses various creative and inspiring methodologies to reach that goal.. The training courses are always based on scientifically proven knowledge and tailored for the training audience, specific needs and goals. One is challenged to learn in an active way and implement the new information and competences in one's own working environment. In both her consultancy work and individual coaching 'bridging cultures' is her main objective.

As a member of SIETAR (Society for Intercultural Training and Research) she works with their Code of Conduct. She is licensed in the Intercultural Readiness Check© and an associate at Intercultural Business Improvement (IBI). In 2017 she published her book 'Reflections on intercultural craftsmanship'.

Join us in Valencia! Registration:

<https://www.inscribirme.com/sietarespanasummersummit>

